# Datacenters provide the physical infrastructure for the technology we depend on at work and in our personal lives

A datacenter building houses thousands of computer servers and data storage devices connected to the internet



These buildings are similar in size and appearance to a distribution warehouse.



Microsoft aims to build datacenters that are best in class in performance, reliability, safety, aesthetics, and sustainability.



Compared to many other industrial facilities, datacenters do not create significant noise pollution or have a significant impact on traffic flow or congestion.



Microsoft operates more than 300 datacenters in over 34 countries.

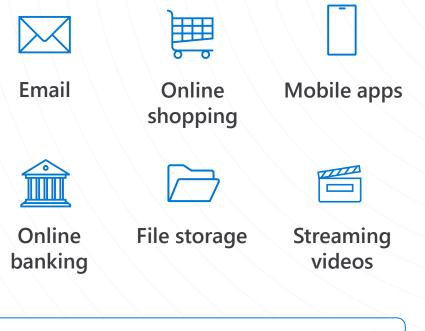
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### Microsoft

# Microsoft datacenters in Italy

# Datacenters are part of everyday life

Whenever you open an app on your phone, join a virtual classroom or meeting, snap and save photos, or play a game with your friends online, you are using a datacenter.



Take a virtual tour of a datacenter

## Microsoft datacenters create local operations and construction jobs

Microsoft datacenters in Italy currently employ 41 people.

We estimate it will take approximately half a million work hours and more than **123 jobs** during peak construction to complete construction of the new datacenters.

By the end of 2026, we project **142 full-time employees and contractors** will work across all operational facilities.

#### **Datacenter operations**

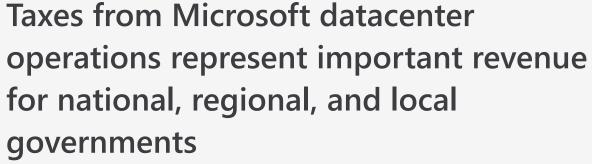
Campus management

Microsoft

- People management
- Learning and development
- IT operations
- Mechanical engineers
- Electrical engineers
- Security contractors
- Building maintenance
- Critical environments

#### **Construction jobs**

- Electricians
- Plumbers and pipefitters
- Carpenters
- Structural iron and steel workers
- Concrete workers
- Earth movers



Microsoft datacenters represent a capital-intensive investment and long-term commitment to the community. This investment grows the commercial property tax base, increasing revenue for municipal services that benefit local citizens.

Examples of country, provincial, and local taxes that support cities, municipal services, schools, and colleges include:



#### **Property taxes**



From construction and operation expenses. Examples include VAT, GST, and sales tax.



#### **Income taxes**

From construction and operations workers.

Collected annually once land is purchased.

#### **Indirect taxes**



without notice.



# Microsoft is investing in local priorities in Italy

Microsoft community investments support community-identified priorities across **11 projects** in Italy.

### Partnering with environmental sustainability programs for local impact

#### **Reducing the environmental impact of the local Cloud region**

The Forestami Project aims to increase access to nature in urban areas around the city of Milan by planting trees, increasing the number of plants along streets and in courtyards, aiding reforestation, and improving environmental continuity to reduce energy consumption and slow changing climates. As part of the project, Microsoft supported planting 1,367 trees and shrubs as part of its Community Environmental Sustainability Program.



Learn more about the Forestami Project



Investing in people of all ages through local skill-building programs

#### Building skills for careers in technology

Microsoft partnered with Generation to deliver the Digital Skills Academy. The second edition of the Accademia dei Mestieri Digitali offers free online training to young people, with an 87% employment rate for participants from the previous edition. The academy offers five training programs in high-demand digital professions, with 300 beneficiaries since 2023, and guarantees job interviews with partner companies after completion.

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### Microsoft

## Microsoft global commitments

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#### CARBON

Microsoft pledged to become carbon negative by 2030 and to remove historical carbon since its 1975 founding by 2050. Microsoft will reduce Scope 1 and 2 emissions to near zero through energy efficiency

work and by reaching **100** percent renewable energy coverage by 2025.

Microsoft has also committed by 2030 to:

- Be free of diesel.
- Match 100 percent of electricity consumption, 100 percent of the time, with zero-carbon energy purchases.
- Reduce our Scope 3 emissions by more than half.

#### WATER

In 2020, Microsoft pledged to be water positive for our direct operations by 2030.

Through this commitment, we will replenish the water consumed by datacenter operations in water-stressed regions.



In 2020, Microsoft announced enhanced goals for waste reduction, circular supply chains, and zero-waste certification. We are working towards our goal of **90 percent reuse and recycle of servers and components by 2025** through our first-of-akind Microsoft Circular Centers.

Microsoft is using **circular economy** principles in our datacenters by implementing reuse and comprehensive recycling programs.

### ECOSYSTEMS

Microsoft has committed to protecting more land than we use for direct operations by 2025.

Microsoft is committed to community investment, pollution remediation, and fair economic inclusion initiatives, as well as investment in clean energy, broadband access, and water replenishment initiatives.

By 2030, Microsoft datacenters will be zero waste



## Microsoft

## Italy Datacenter operations sustainability investments

We're committed to providing a sustainable Microsoft Cloud, so we wanted to share information about how we take responsibility for our datacenter operations.

For Microsoft datacenters located in Italy we have included local sustainability investments and datapoints in support of meeting and exceeding our commitments around carbon, water, waste, and ecosystems.

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#### **Community benefits** Get to know datacenters

#### CARBON

We've committed to have **100%** renewable energy coverage globally by 2025.

In Italy, we are transitioning our datacenters' backup generators to be powered by a **renewable biofuel that** reduces net carbon emissions.

The datacenter in Italy is LEED Gold certified.

## WATER

Our facilities use **direct evaporative** cooling (DEC). DEC uses water for cooling less than **5%** of the year.

Datacenter cooling water is typically **not** treated with any chemicals or additives.

When quality of the available water is not adequate for use in cooling systems, water treatment is pursued in the same way municipal drinking water is treated to remove excessive hardness or to prevent harmful bacterial growth.

Water from our cooling systems is discharged back to the local wastewater utility treatment plant, following local regulations.

This system is highly efficient, using **less** electricity and a fraction of water **used** by other water-based cooling systems, such as cooling towers.





Globally, Microsoft reuses or recycles 90%+ of end-of-life assets.

Microsoft is conducting research and development to improve **waste diversion** and increased recycling efficiency by identifying new recycling solutions for used air filters and fiber optic cables.